

Civil Rights Policy/Non Discrimination Statement

Pike County Job & Family Services does not discriminate against anyone on the basis of their status in a protected class (race, color, national origin, disability, age, gender, religion, and, for WIA applicants & participants only, veterans status).

Any employee observing an activity which may be construed as discriminatory shall promptly report the incident, situation or procedure to the Agency Civil Rights Officer. Any complaint alleging a discriminatory act in any action taken by the agency or an agency employee in their role as a Job & Family Services employee, or the Agency in its role as an employer, shall be promptly forwarded to the appropriate party.

Program Eligibility Requirements

It should be noted that some programs and services that we administer have age, disability or veteran status requirements that are mandated by law. We must follow these legal guidelines in determining whether or not someone can receive or participate in a program or service. For example, to receive Medicaid for the Aged, an individual must meet specific age guidelines.

Interpreter & Translation Services

Our agency uses Tele-Interpreter Services to provide free interpreting to persons with Limited English Proficiency (LEP) to facilitate their communication with agency staff. We can also provide free translation of agency forms and letters into a customer's native language.

For our hearing impaired customers, we will arrange for free sign-language interpreter services for interviews and other interactions with agency staff or free use of our TTY telephone services.

Customer Civil Rights Complaints

Customers who feel that they have been discriminated against based on their status in one of the protected classes may file a complaint at any time with any of the following:

Sara Lewellen
Civil Rights Coordinator
Pike County Department of Job and Family Services
230 Waverly Plaza, Suite 700
Waverly, Ohio 45690
Direct Phone #: 740-835-8823
Agency Phone #: 740-947-2171, ext 8823
TTY Number: 740-947-5380

The Ohio Department of Job and Family Services
Bureau of Civil Rights
30 E. Broad Street, 37th Floor
Columbus, Ohio 43266-0423

Telephone: (614) 644-2703
Toll Free: 1-866-227-6353

The United States Department of Health and Human Services
Office for Civil Rights, Region V
233 N. Michigan Avenue, Suite 240
Chicago, Illinois 60601.

The United States Department of Labor
Civil Rights Center
200 Constitution Avenue, N.W., Room N-4123
Washington, D.C., 20210
Telephone: 202-693-6500 or 202-693-6502

Food Stamp Customers Only:
The United States Department of Agriculture
Civil Rights Office
Room 326-West
Whitten Building
1400 Independence Avenue, S.W.
Washington, D.C., 20251